



**ITT Industries**  
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11 October 1999

Mr. Tayseer Barakat  
Managing Director  
Barakat Travel  
P.O. Box 27056  
Safat 13131 Kuwait

Dear Mr. Barakat,

Please accept my thanks and appreciation for the continued outstanding support you have provided to over 1450 ITT employees plus the civilian and military personnel assigned at Camp Doha. As I reflect back over the years of our association with Barakat Travel, there is only excellence and dedication on your part, providing quality travel services to all those you support. From the time of our very early dealings, it was evident that you were a true professional, dedicated to the principles of excellent service in the difficult travel business. Starting on the very first day of contract performance, you have done exactly what you promised in your initial proposal. You and your staff members truly "hit the ground running" and this level of outstanding support to our needs has not faltered over the years that you have dedicated to our mission. The cooperative attitude and sincere desire to provide top-quality services in an extremely professional manner have always been the trademark of Barakat Travel.

You and your staff can be justly proud of your performance record and I have no doubt that you will experience continued success. I would not hesitate to provide a glowing recommendation to any firm considering the use of Barakat Travel to support their travel needs.

Very truly yours,



James A. Smith  
Program Director

